



Thank you and congratulations on the smooth and successful transition to Empower as the deferral recordkeeper for the PERSI Choice 401(k) Plan! We are excited to announce that the process of reporting PERSI Choice 401(k) Plan contributions and loan payments directly to Empower has been finalized, with over 95% of employers already making the seamless switch.

Here are some important highlights about this new transition:

- Contributions and loan payments to the Choice Plan are now reported directly to Empower, separate from Base Plan submittals, streamlining the entire process.
- This transition to Empower ensures PERSI is fully compliant with Federal regulations, including the SECURE 2.0 Act, which embraces the inclusion of Roth contributions and expands eligibility for part-time employees. Stay tuned for more detailed information on these inclusions and when they will become available.
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If you have not yet completed the transition to reporting your PERSI Choice 401(k) Plan contributions and loan payments to Empower, please reach out to Kathy Castle at [kathy.castle@empower.com](mailto:kathy.castle@empower.com) to kickstart the process.



### ANNOUNCING \*NEW\* VALUE ADDED MINI COURSES

PERSI listens to our members and we are always looking for better ways to serve you. In response to your request, we're excited to announce a new menu of topic-specific workshops!

While our Early, Vested and Retiring workshops provide a great review of PERSI benefits for your staff based on different career stages and age groups, employers have been asking for workshops that provide a quick, detailed explanation of single, specific topics.

Varying in length from 10-20 minutes, these new workshops from our Expanded collection provide in-depth details about our most frequently asked about topics and can be presented along with any of our Essentials Workshops.

Whether you have employees wondering about Mixed Service, Purchase of Service, or Contingent Annuitants, we offer a wide range of mini courses designed to provide a comprehensive overview of these and many other important topics.

Visit the Employer section of the PERSI website to see the full list of available offerings and contact us today to schedule workshops for your staff!

Email: [workshops@persi.idaho.gov](mailto:workshops@persi.idaho.gov) or call us at: 208-287-9291.

# LATER THIS FALL DIRECTOR HAMPTON WILL...



Later this fall, Director Mike Hampton will begin meeting with PERSI employers' directors, administrators, leadership, and upper management.

He is looking forward to discussing many PERSI related topics including contribution rates, assumption changes, fiscal year-end numbers, and providing a PERSI update. Additional information will be sent in the coming months.

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## ANNUAL STATEMENTS WILL BE AVAILABLE SOON

Please let your employees know that PERSI Base Plan account statements for active and inactive members will be available in August. Members that have selected their preferred method of communication as electronic, will not receive a statement in the mail. Electronic statements will be available in their *myPERSI* account.

Members that have not selected electronic communications will receive their statement by USPS mail.

The annual Base Plan statement provides each member with specific information regarding their retirement, separation, and death benefits. Statements reflect unaudited account data as of the end of PERSI's most recent fiscal year (June 30, 2025).

These statements also provide information about the member's accrued service credits and an estimate of projected benefits.

PERSI asks members to carefully review the credited service section of their statements and to report any discrepancies to PERSI. This is also a good time for members to review their beneficiary designations to ensure the designations still accurately reflect their wishes.

Online statements are available on *myPERSI*. Members with questions should call the PERSI Answer Center at 1-800-451-8228 or 208-334- 3365.

**NOTE: Members should not confuse these statements with Choice 401(k) Plan statements.**

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## KEEP EMPLOYER REPORTING ON SCHEDULE ARRIVOS UPGRADE IN PROGRESS

**FOR SCO, ROLL-FORWARD, AND UPLOADING EMPLOYERS!**

The employer reporting Arrivos Upgrade project continues and has a completion goal of February 2026. Please use the following schedule to help keep informed of the timeframe for the reporting upgrade in Arrivos.

**[Click below to download Arrivos Upgrade schedule as a PDF](#)**

If you have any questions and/or concerns, please call the Employer Service Center at 208-287-9525 or 866-887-9525.





FAQs

<b>Do I have to do anything differently right now to report Base Plan information to PERSI?</b>	<b>No.</b> Nothing will change with the way employers report Base Plan information – or pay Base Plan contributions – until they are individually instructed by PERSI to transition to the new portal between November 2025 and February 2026. PERSI has taken steps to ensure employers don't use the new portal before they are ready.
<b>I don't upload a file. Do I need to do anything?</b>	<b>Yes, but not yet.</b> You will use PERSI's new interface to report. Be ready to sign up for training and respond to PERSI's requests when asked.
<b>The State Controller's Office handles our PERSI report. Do I need to do anything?</b>	<b>Yes, but not yet.</b> The SCO will ensure files meet PERSI's requirements. Agency payroll and personnel contacts will have a more active role with the new portal and should be prepared to attend training and respond to PERSI's requests when asked.
<b>How will I know when to start using the new portal?</b>	<b>PERSI will work closely with employers</b> to ensure a clean transition between portals. Employers will receive several weeks' advanced notice.
<b>Will the way I remit payment for contributions change?</b>	<b>Yes.</b> Employers will add a payment method to the portal to pay contributions, like online bill pay. PERSI will 'pull' funds from this account to pay the invoice balance.

**FOR EMPLOYER QUESTIONS, PLEASE CALL...**  
If you need assistance or have questions, call the Employer Service Center at 208-287-9525 or 866-887-9525.

**Hours of Operation:**  
8:00 a.m. to 5:00 p.m. (Mountain Time)  
Monday through Friday